

# '17 Clinical Administration PRN Newsletter

June  
2017

## CADM PRN Annual Meeting Happenings

### FOCUS SESSION

Sunday, October 8th

4 pm — 5:30 pm

Please support the PRN by joining us for our educational focus session (details on page 2)

### PRN BUSINESS MEETING

Sunday, October 8th

Time to be determined

Come network and get involved at our PRN's Business and Networking Forum



## this issue

From the Chair **P.1**

Annual Meeting Focus Session **P.2**

Updates from PRN Committees **P.2-4**

## From the Chair:

I send greetings to all our clinical administration (CADM) PRN members and words of appreciation for your continued support and participation. The group has been busy this year on multiple projects and we will provide an update on our progress in this spring/summer newsletter edition. The annual meeting focus session committee has worked to provide a session devoted to cost savings. The nominations committee has provided a slate of candidates under the direction of CADM chair-elect, Elizabeth Michalets (Please note: If you have interest in an officer role there is still time to nominate yourself or another. More information will be provided later in this edition). The education and research committee under the leadership of chair Nitish Bangalore has expanded its efforts. It is exciting to have strong participation from our students and residents. One of the reasons for the success of this committee is chair, Cindy Brasher, who has led the group several years. The communication committee is responsible for our social media presence and this newsletter. Special kudos to our webmaster Andrew Lucas and CADM secretary/treasurer Tamera Malm.

The face of healthcare is evolving rapidly and the



Venita Papillion  
PharmD, MBA

results of change will continue to impact pharmacy leadership. The clinical administration PRN will support pharmacy leaders and provide education and training opportunities for our members. Topics that relate to our pharmacy leaders include how to manage operations, cost, pharmacy productivity, competency and staffing. Our desire is to provide a forum for discussion

on these hot topics through webinars and social media.

I appreciate the opportunity to serve our members and encourage you to reach out to any of our officers or committee chairs with comments, ideas or suggestions. We commit to hear you and respond.

Respectfully submitted,

Venita Papillion, PharmD, MBA

2016-2017 Chair, Clinical Administration PRN

## Quick Facts about the CADM PRN

Started in 2001-2002 with 60 members involved in pharmacy administration

Dr. Tom Gray was the first Chair, and the vision was that the PRN should serve the needs of clinical coordinators, clinical managers, and administrators

Grown to over 500 members in 2016

Members include directors, managers, and practitioners from inpatient and outpatient practice sites, including IT and academia

There is an active resident and student contingency, especially appealing to those interested in health system administration

The PRN offers numerous networking and collaborative opportunities

Committee involvement is encouraged and appreciated:

*Annual Meeting Planning*

*Communications*

*Education/Content Development*

*Nominations*

*Residents & Students*

## Annual Meeting Educational Focus Session:

### 2017 ACCP Annual Meeting

October 7-10, 2017

Phoenix Convention Center/Sheraton Grand Phoenix  
Phoenix, Arizona



### “High Cost Drugs:

### How Did We Get Here and Where Do We Go Now?”

**Please join us for the PRN’s 2017 Focus Session on Sunday October 8<sup>th</sup>, 4 – 5:30pm. The PRN’s Annual Meeting Planning Committee has been working hard since last fall to ensure that our focus session at the 2017 Annual Meeting is informative and interesting.**

The purpose of this focus session is to identify the different contributors to the high cost of drugs that limit the patient’s ability to acquire needed medications and for care settings to justify an equitable method to provide these medications. Attendees will be presented with process management plans, communication approaches for the C-Suite, contextual examples and algorithms to consider for mitigation of high cost drugs in their organizations. The target audience includes healthcare professionals in various care settings including but not limited to staff and clinical pharmacists, clinical and pharmacy operation managers, pharmacy directors and hospital and pharmacy administrators.

The focus session has an impressive group of speakers:



**Lee C. Vermeulen, Jr.**  
**B.S.Pharm, MS, FCCP, FFIP**

Mr. Vermeulen will describe factors that have contributed to the increase in cost of pharmaceuticals and he will describe the role of manufacturer’s pricing policies on overall expenditure patterns. He will also explore potential future trends related to pricing.



**Karen J. McConnell**  
**PharmD, FCCP, ASH-CHC**  
**BCPS-AQ Cardiology**

Dr. McConnell will discuss how to develop an interdisciplinary cost-containment team. She will describe how to develop and implement operational and clinical cost-containment strategies. She will explain how to assess cost-containment strategy outcomes.



**Melissa Skelton Duke**  
**PharmD, MS, BCPS**

Dr. Duke will review patient focused strategies that include the topic of high cost drugs in the ambulatory setting. She will describe governmental and pharmacy programs relevant to patients in the ambulatory setting. She will identify key high cost drugs used in ambulatory care and strategies to ensure their appropriate use.

## Nominations Committee Updates

The committee has been busy collecting nominations for future officer positions within the Clinical Administration PRN. Ballots for voting will be sent out to the PRN later this summer to elect the PRN officers for 2017-2018. However, it is not too late to nominate someone, or yourself, for an officer's position.

### Interested in becoming a PRN officer? Know someone you think should be?

Nominate a PRN member to become an officer during 2017-2018.  
Nominations are still open!

Contact Elizabeth Michalets  
(Elizabeth.Michalets@msj.org)

## Education & Research Committee Updates

The committee has been meeting and planning on content that is meant to be helpful to all members of the PRN. New for this year, research has been added as a focus. The vision of the committee is Clinical Administration PRN members have the leadership skills and access to research resources to be able to foster patient care and professional goals and outcomes. This vision will be accomplished by developing and implementing educational materials to augment leadership skills and to provide access to research resources so that Clinical Administration PRN members can effectively communicate goals and outcomes to advance clinical pharmacy practice. An educational module of "Effective Professional Conversations" has been developed. Please see the "Student & Resident Committee Updates" for the link to the archived content. Educational modules on "Change Management" and "General



Nitish Bangalore,  
PharmD, BCPS

Concepts in Designing Clinical Competencies" are being planned.

Regarding research, the committee would like to connect members to the resources of the ACCP Research Institute. The Research Institute offers investigator and scholarship development opportunities through the Futures Grants Program, the Focused Investigator Training (FIT) Program and the Mentored Research Investigator Training (MeRIT) program. The Research Institute also supports the ACCP Prac-

tice-Based Research Network (PBRN) in order to facilitate collaborative clinical pharmacy research studies. Visit the ACCP Research Institute at <https://www.accp.com/research/ri/index.aspx> for details on Futures Grants, FIT, MeRIT, and the PBRN.

## Student & Resident Committee Updates

The Student and Resident Committee of the Clinical Administration PRN hosted a webinar on "Professional Conversations" on Tuesday, April 25th. We had a strong turnout for the webinar. Nitish Bangalore, CADM Education and Research Committee, presented on how to prepare for professional conversations, how to identify when conversations have become ineffective, and how to get those conversations back on track. For those unable to attend the webinar, a recording of the webinar is available through the link below.



Cynthia Brasher,  
PharmD, MS

In the late summer and early fall, the committee will be hosting two more webinars. The summer webinar will focus on process improvement models. After receiving a strong response from our student and resident members last year, we decided to repeat the fall webinar topic and discuss preparation for HSPA residency applications, Midyear, and programs.

### Access the Recording of "Professional Conversations"

<http://fccdl.in/GB3FDLla1>

## Meet the Officers CADM PRN (2016-2017)



### Chair

Venita Papillion, PharmD, MBA



### Chair-Elect

Elizabeth Michalets, PharmD, FCCP, BCPS



### Secretary-Treasurer

Tamara Malm, PharmD, MPH, BCPS



### Board Liaison

Tracy Hagerman, PharmD



## Communications Committee Updates

This year, the Communications Committee has focused on increasing and developing our communication with the PRN membership. To achieve this task, the PRN Officers ask the Committee to connect the PRN using various social media platforms, including Facebook and Twitter.

Using the PRN's Twitter feed (@accpcadmprn), reminders about PRN-hosted events can be distributed and used to act as notifications on personal mobile devices. The committee will also use Twitter as a pseudo-journal club, posting links to recent peer-reviewed literature that may be of interest to our membership.

The Committee hopes to use our new Facebook page as a means to provide additional content to the PRN and serve as an additional networking resource. We have already started a themed post—"Throwback Thursdays" - providing classical literature in leadership and pharmacy administration. This page will also be used to provide easier access to results from listserv discussions and results.

In the future, we hope to utilize these social media applications to assist the PRN in its efforts (such as utilizing polling functions) and to foster networking beyond the Annual Meeting. We are also seeking interest in a series of webinars, in collaboration with the Student/Resident and Education/Research Committees, on the use of social media in modern medicine and in improving career development opportunities.

## How to Connect with the CADM PRN Online

There are three ways that you can stay connected with the Clinical Administration PRN:

### **Option 1: Go to the Clinical Administration PRN's official ACCP website!**

The quickest and easiest option is to go directly to the PRNs webpage at:

<http://cadmprn.accp.com/>

This page has viewers of both our Facebook page and Twitter feeds for a one-stop site to stay up-to-date.

### **Option 2: Follow us on Twitter!**

[@accpcadmprn](https://twitter.com/accpcadmprn)

The objective of our Twitter feed is to provide articles or news of interest to the PRN. We will also post urgent and critical PRN announcements on this feed.

### **Option 3: Like & Follow us on Facebook!**

[ACCP Clinical Administration PRN](#)

When 150 characters just isn't enough, we will post information on our Facebook page. We hope to use this site for posting results of listserv discussions, webinar/meeting reminders, and special topics (such as our "Throwback Thursday" themed posts).

**We are ALWAYS looking to improve!**  
Have something the PRN might be interested in?  
Ideas on new content or uses?

Send us a message on our Facebook page or to a PRN officer and let us know what content you would like to see or have ideas for recurrent/themed content.

## Student & Resident Travel Awards

The Clinical Administration PRN is in their third year of offering travel awards to aid students and residents travelling to the ACCP Annual Meeting. The PRN is especially interested in supporting students and residents that are focusing their education and training in pharmacy administration or pharmacy informatics.

Awards of \$750 and \$1000 will be awarded to two students and one resident, respectively. To be eligible to apply for the travel award, the candidate must:

- 1) Be a full time student/resident/fellow member of ACCP in good standing
- 2) Be a member of the Clinical Administration PRN
- 3) Be currently enrolled in an administration residency program (PGY1 or PGY2) OR a resident/student/fellow that has demonstrated significant progress in a pharmacy administration project.
- 4) Be committed to attending the ACCP Annual Meeting and Clinical Administration PRN Business Meeting, where the candidate will present their administration project.

The application and accompanying documents (CV, personal statement and description of project) must be submitted to Cindy Brasher (Cindy.Brasher@msj.org) by August 15, 2017 at 11:59 EST. An email will be going out soon with the application. Award selections will be announced prior to the Early Bird Registration Deadline for the meeting.



## Clinical Administration PRN Travel Award Application

The Clinical Administration PRN will award 3 travel grants to qualifying applicants that are attending the 2017 ACCP Annual Meeting in Hollywood, Florida in order to provide partial financial support.

- Student travel award (2): \$750
- Resident travel award (1): \$1000

Applicants must meet the following criteria:

1. Be a full time student/resident member of ACCP in good standing
2. Be a member of the Clinical Administration PRN
3. Currently enrolled in an administration residency program (PGY1 or PGY2) OR a resident/student that has demonstrated significant progress in a pharmacy administration project.
4. Be committed to attending the ACCP Annual Meeting and Clinical Administration PRN Business Meeting, where the candidate will present their administration project.

**\*\*All applicants will be expected to obtain a signature of their current primary preceptor/faculty advisor or program director to ensure awareness of their travel intentions.**

Materials for Submission

- 1) The Travel Award Application form
- 2) Curriculum Vitae
- 3) A personal statement (500 words or less) highlighting the following:
  - A description of the project you intend to present at the Clinical Administration PRN Business Meeting
  - Your involvement in pharmacy administration/informatics at a local or national level (including involvement with the Clinical Administration PRN)
  - How you will benefit from your time at the ACCP Annual Meeting
  - Interest in future involvement with ACCP and/or the Clinical Administration PRN

**Please submit all materials to Cindy Brasher (Cindy.Brasher@msj.org) by 11:59 EST on August 15, 2017.**

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**Applicant Name:**

**Contact Number:**

**Have you already made travel plans to attend the Annual Meeting?**

**Applying for:**    ☐ Student Travel Award  
                          ☐ Resident Travel Award

Student Applicants	Resident Applicants
School:	Institution:
Expected Graduation Date:	Year of Residency:
Signature of Preceptor/Faculty:	Expected End Date:
	Signature of Program Director: