Clinical Administration PRN

AMERICAN COLLEGE OF CLINICAL PHARMACY

A Letter from Our Chair:

Happy Spring Everyone!

Since our PRN is composed of leaders and aspiring leaders from a myriad of practice environments and health systems, it's likely that most of us engage in continuous strategic planning and have paused during the last six months to consider forecasts for 2018. Major themes and buzz words this year are data analytics and artificial intelligence, the opioid epidemic, technological innovations such as tele-pharmacy and mobile apps, precision medicine, specialty pharmacy, population health management, financial sustainability, preparation of future leaders, and lastly, legislative and regulatory changes. We live in a healthcare environment that is uncertain, complex, difficult to diagnosis and has a rapid pace of change. Pharmacy leaders are tasked with relentless problem solving. As one of my colleagues is fond of saying, "it takes a village." In my mind this



means we need our teams, and we need each other to achieve any measure of success. Thus, a major goal of our PRN is to connect members, provide education and attempt to equip each of us with some of the tools to address these difficult contemporary challenges and perplexing demands that we face as leaders.

I've been inspired by the creative energy, engagement and innovation demonstrated by the "village" within our PRN. It's amazing how much our officers and committee chairs have accomplished since the Annual Meeting in Phoenix.

A few highlights:

- Nitish Bangalore and the Education and Research Committee along with Cindy Brasher and the Communications Committee hosted our PRN's premier virtual round table in January. The topic was "Review of Drug Shortage Management." Nitish engaged participants in a guided discussion which allowed sharing of ideas around the monumental challenges that we face on a daily basis associated with drug and supply shortages. The committee plans another round table on Opioid Stewardship. If you couldn't join us live, view and listen to the discussion on our Facebook page.
- Jessie Burch is our liaison to the Research Institute and represents us as a collaborator and a contributor with several other PRNs on a position paper focused on Precision Medicine.
- ❖ Tammy Malm and the Annual Planning Committee proposed a topic for next year's focus session that is relevant for so many of us, "Integration of Multihospital Health Systems among Community and Academic Medical Centers." We look forward to hearing these 2018 presentations in Seattle.
- Nick Gazda and Jordan Mendkoff surveyed our student and resident members, and their Student and Resident Committee will be hosting webinars on Soft Skills for Pharmacy Leaders (May 15th), Hot Topics in Pharmacy Administration (summer) and HSPA Residencies (fall). The committee is also implementing a paired mentoring system for students and residents.
- Renee Sager, Charnae Ross and the Communications Committee have worked to expand our social media presence, and they reported a 75% increase in our Facebook followers last month. WooHoo! A huge thank you to Andrew Lucas, our newsletter extraordinaire, who generously assisted the committee in publishing this newsletter...again!

Enjoy the spring, and may it bring the opportunity to refuel, gain new perspectives, and validate next steps within your organization. You're always welcome, and we value your interest and engagement in our PRN! Don't forget to like us on Facebook and Twitter at: ACCP Clinical Administration PRN (@accpcadmprn)!

Meet the Other Officers:

Tammy Malm, PharmD, MPH, BCPS

As Chair-Elect of the Clinical Admin PRN, I am largely responsible for leading and planning the Focus Session Programming at the ACCP Annual Meeting in October. This 90-minute continuing pharmacy education opportunity targets timely issues happening in pharmacy administration. Each year, the topic is one that is voted on by the entire PRN, and is presented by influential members of our profession. The Chair-Elect is also responsible for keeping up with progress from each of the sub-committees (similar to the Chair), so that continuity is maintained in the next year.

I am in my third year as an Assistant Professor in the Department of Pharmacy Practice and Administration at the University of Saint Joseph School of Pharmacy in Hartford, Connecticut. I teach and contribute to courses in Infectious Disease, Respiratory Therapeutics, Advanced Leadership, and Second Year Practice Integration. Through my position, I also maintain a clinical practice site in Adult Primary Care at Yale New Haven Hospital, in New Haven, Connecticut, where I see patients for Anticoagulation monitoring, Latent Tuberculosis infection Treatment, Diabetes, Hypertension, Asthma, COPD and Smoking Cessation.

When not being a pharmacist or a teacher, I spend a lot of time outside, with my horses. I have had my two thoroughbred mares since I was 13, and they moved from Illinois to Connecticut $^{\sim}$ 2 years ago. Most of my students find it hard to picture me in boots and a baseball cap 30 minutes after just seeing me in heels and a dress!

Cindy Brasher, PharmD, MS, BCPS

I am the 2017-2018 Secretary/Treasurer for the ACCP Clinical Administration PRN. A past position I held was chair of the CADM PRN Student and Resident Committee. Currently, I am also the officer liaison to the Communications Committee and the Student and Resident Committee.

I am the pharmacy manager at Mission Hospital in Asheville, NC. In this role, I support the pediatric, inpatient oncology, and medication distribution service lines. I taught 1st and 2nd grade for 7 years before going into pharmacy.





Important Upcoming Dates:

APRIL 21-22

ACCP BOARD CERTIFICATION PREP COURSES Pomona, CA

HOW TO BECOME A STANDOUT RESIDENCY CANDIDATE

Pomona, CA

MAY 23-24

VIRTUAL POSTER SESSION

JUNE 7

PRN OFFICER CANDIDATE SLATE NOMINATION FOR 2018 - 2019

MAY 15, 8:00PM to 9:00PM EST

ACCP CLINICAL ADMIN WEBINAR

Soft Skills Needed For Health System Pharmacy Leadership

Speakers

Bob Granko, PharmD, MBA; Stephen Eckel, PharmD, MHA, BCPS; Scott Savage, PharmD, MS

Please join the ACCP Clinical Administration PRN Student and Resident Committee for an exciting webinar on soft skills needed to be an effective manager including managing your boss, pursuit of continual learning, and emotional intelligence. These are crucial skills that all students and residents should be exposed to early in their career.

<u>Connection Information:</u> Join WebEx meeting Meeting number (access code): 739 907 140

Meeting password: MfWEpUx9

JUNE 15

ANNUAL MEETING ABSTRACTS DEADLINE

JULY 15

ANNUAL MEETING RESEARCH-IN-PROGRESS DEADLINE

AUG/SEPT

STUDENT & RESIDENT TRAVEL AWARD APPLICATIONS FOR 2018 ANNUAL MEETING

OCTOBER 20-23

2018 ACCP GLOBAL CONFERENCE ON CLINICAL PHARMACY

Seattle, WA

What's Next for Our Resident & Student Members?

Nick Gazda

Cone Health - Greensboro, NC Assistant Director of Specialty Pharmacy

Nancy Benavides

Denver Health Medical Center - Denver, CO PGY1 Pharmacy Practice Residency

Emily Tsiao

Premera Blue Cross PGY1 Managed Care Residency

Tyler Vest

Wake Forest Baptist Health - Winston-Salem, NC Pharmacy System Manager, Inpatient Operations

Julia Barber

Houston Methodist Hospital - Houston, TX Health-System Pharmacy Administration Residency

Kimberly Bolton

University of Iowa Hospital & Clinics - Iowa City, IA PGY1 Pharmacy Practice Residency

Paria Sanaty Zadeh

Beaumont Hospital - Royal Oak - Royal Oak, MI PGY2 Health-System Pharmacy Administration Residency

Quick Facts about the CADM PRN:

Started in 2001-2002 with 60 members

Practitioners from a wide and varied number of practice sites

Grown to over 457 members; 67 student and 23 Networking and collaboration opportunities (virtual resident members round tables, webinars, social media)

Members come from 6 countries and from 46 states within the US.

COMMITTEE REPORTS FROM COMMITTEE CHAIRS

Annual Planning Committee

Chair: Tammy Malm PharmD, MPH, BCPS

The official topic:

Integration of Multihospital Health Systems Among Community and Academic Medical Centers

Discussion Topics:

- 1) Integration and reorganization of pharmacy management and leadership to better meet the needs of multiple hospitals within a system
- Implementation of shared medication formulary management, including the role of the Pharmacy and Therapeutics Committee, streamlined pharmacy operations and drug distribution, and optimization of information technology resources to reduce variation and promote cost containment
- 3) Achievement of efficiency through standardization of clinical practice models and inclusion of operational drug management on a clinical scale.

Participants will be exposed to many different methods of integrating pharmacy services across a system, including shared governance and committees, streamlined formulary management, information technology advancements, and clinical practice models. Participants will be able to take these methods of integration back to their institutions for discussion and development.

The Committee is awaiting feedback and approval from ACCP, then they will finalize speakers and create presentations.

Nominations Committee

Chair: Elizabeth Michalets, PharmD, FCCP, BCPS

The Nominations Committee is responsible for seeking nominations and recommending a ballot of candidates each year for the CADM PRN's officers. The committee is also responsible for identifying and nominating individuals for ACCP elected offices, awards and fellow status. Prior to each Annual Meeting, the committee works collaboratively with the Student and Resident Committee to review Student and Resident Travel Award applications. Thus far, the committee has submitted nominations for the Board of Regents and ACCP Fellow and will be working on the PRN's ballot for new officers in the spring.

COMMITTEE REPORTS FROM COMMITTEE CHAIRS

Education & Research Committee

Chair: Nitish Bangalore, PharmD, BCPS

The committee kicked off with a meeting in January. There are 7 participants. There is a wide geographic spread and a variety of roles and practice settings represented on the committee.

The committee participated in the development and hosting of the inaugural Roundtable discussion on Drug Shortage Management on January 9, 2018. There were over 40 participants. Results of a survey of PRN members'



organizational structure and process for drug shortage management were presented. Selected hot topics were discussed on the call. It is hoped that the summary provided after the Roundtable identifies best practices that PRN members could incorporate into their own organization strategies.

Future Roundtables are being planned that will focus on content that meets the needs of PRN members. The next topic being developed is Opioid Management. The final focus of the topic is yet to be determined, i.e. direct patient care vs. regulatory.

A member of the committee, Jessica Burch, is working with a group of authors spanning most of the ACCP PRNs in writing an ACCP opinion paper on Precision Medicine.

The committee would like to make PRN members aware of the resources of the ACCP Research Institute. The website contains details on the various programs and support for research that are available. In particular, members should be aware that applications are being accepted for the Futures Grant Mentored Research Awards. These are meant to foster the development of research skills of students, trainees, and junior investigators. Applicants must be ACCP members to apply. Deadlines and details can be found on the ACCP Research Institute website:

https://www.accp.com/research/ri/index.aspx

Student & Resident Committee

Co-Chairs:

Nick Gazda, PharmD, BCPS & Jordan Mendkoff, PharmD Candidate

Getting to Know Nick Gazda:

I am a PGY2 health-system pharmacy administration resident at Cone Health in Greensboro, NC. I currently serve as the ACCP Clinical Administration PRN Resident/Student Committee Co-Chair. In this role I work with the student co-chair to bring student and resident members of the PRN together and provide professional development, mentoring, and networking opportunities to the PRN. I graduated with my PharmD from the UNC Eshelman School of Pharmacy in 2016 and am currently working towards my Master's in Health-System Pharmacy Administration from UNC. Starting in July 2018, I will step into the role of Assistant Director of Specialty Pharmacy at Cone Health. I grew up in North Carolina but my family is from Pittsburgh, PA so in my free time I enjoy following Pittsburgh's professional sports teams and traveling to games with my wife.



Nick Gazda, PharmD, BCPS



Jordan Mendkoff, PharmD Candidate

COMMITTEE REPORTS FROM COMMITTEE CHAIRS

Communications Committee

Co-Chairs: Renee Sager, PharmD & Charnae Ross, PharmD Candidate (Class of 2018)

The Communications Committee is responsible for disseminating information to our members related to our Clinical Admin PRN. Methods utilized include PRN Listserv e-mails, social media platforms, ACCP CADM webpage (http://cadmprn.accp.com) and our newsletters. Students, residents and pharmacists practicing in academia and within healthcare systems serve as contributing members to the committee. This year we are excited to release a Spring and Fall newsletter. Be on the lookout for our Fall newsletter prior to the ACCP Annual Meeting in October.

New Sections to the Newsletter - Meet our Officers and Chairs & Student and Resident Accomplishments

Do you have a fresh new idea on how we can improve the CADM PRN communication? Please don't hesitate to contact the Co-Chairs, Charnae Ross (Charnae92@gmail.com) and Renee Sager (Sager@wvumedicine.org). We would love to hear from you! Also, we have launched a new social media initiative spotlighting a PRN member every month titled CADM PRN Member Spotlight. If you would like to be featured please contact the co-chairs. We are always excited to know what our members are up to! Lastly, we are always eager to have new members on our committee. If you would like to join the committee, please contact us via email.

Getting to Know Our Chairs:

Renee Sager, PharmD

I am one of the assistant directors at West Virginia University Medicine in Morgantown, WV. My focus is Medication Use, Practice Advancement, Safety, and Competency. At the current time, I also manage the operation and clinical activities for the pharmacy services for the emergency department, perioperative

areas, and adult intensive care. I precept students and residents on a management rotation. Outside of work, I like to be outside with my family, watch period miniseries such as Downton Abbey, Victoria and The Crown, bake and read.



Charnae Ross, PharmD Candidate 2018

I am currently a fourth year pharmacy student at Florida A&M University in Jacksonville, Florida. Post-graduation I am interested in pursuing a pharmacy administration residency. My areas of interest include ambulatory care, medication safety and pharmacy operations. During my free time I like to catch up on my

favorite shows, listen to recent podcast episodes (i.e. Myleik Teele, Pharmacy Leaders Podcast & The Daily), burn calories at Orange Theory, and spend quality time with my dog Pepper!



Are you following us on social media?



Facebook

https://www.facebook.com/accpcadmprn/



Twitter https://twitter.com/accpcadmprn

Notable Achievements from Our Members

PUBLICATIONS

Michalets EL, Williams C, Park I. Ten Year Experience with Student Pharmacist Research within a Health System and Education Center. Currents in Pharmacy Teaching and Learning 2018; published online December 19, 2017; https://doi.org/10.1016/j.cptl.2017.11.010.

Gazda NP, Griffin E, Hamrick K, Baskett J, Mellon MM, Eckel SF, Granko RP. Development and Implementation of a Combined Master of Science and PGY1/PGY2 Health-System Pharmacy Administration Residency Program at a Large Community Teaching Hospital. Hospital Pharmacy. 2018; 53(2): 96-100. https://doi.org/10.1177/0018578718756659.

Dong J, Covington E, Sholar S, Galdo J. A Proposed Cost-Benefit Model for Procalcitonin Monitoring in a Health System. Journal of the American Pharmacists Association. In Press - pending publication in May/June 2018 - Abstract

Rasha Abdelsalam Elshinawey; BSPharm, M.S., BCPS (AQ-ID), SIDP, CPHQ, Clinical Infectious Diseases Pharmacist, Tanta University Hospitals, Chief Executive Officer FADIC; First Arabian Drug Information Center, Makkah, Saudi Arabia, Reviewer in PSAP Infectious Disease Book Series 2018. January 2018.

Rasha Abdelsalam Elshinawey; BCPS (AQ-ID), M.SC., CPHQ, BSPharm, M.S., BCPS (AQ-ID), SIDP, CPHQ, Clinical Infectious Diseases Pharmacist, Tanta University Hospitals, Chief Executive Officer FADIC; First Arabian Drug Information Center, Makkah, Saudi Arabia, Author in an Arabic book "Stories of pharmacy and medicine", published in Cairo International Book Fair. January 2018.

AWARDS

Charles Summerlin

2018 APhA Student Leadership Award - one of four national recipients!

Established in 1983, the APhA Student Leadership Award recognizes outstanding academic achievement and leadership ability in APhA-ASP at the local, regional, and national levels of students who are currently in their next to the last year of pharmacy school. There are four recipients nationally every year. Charles was presented with a \$500 scholarship and plaque during the APhA-ASP Awards Ceremony at the APhA Annual meeting.

