

CADM PRN 2021 Spring Newsletter

APRIL 2021

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A TIME FOR HOPE...

Message from the Chair

Jennifer Twilla, PharmD, BCPS, FCCP

As a country, we ended 2020 with the promise of hope. Desmond Tutu wrote that, "Hope is being able to see that there is light despite all of the darkness." COVID-19 created a sadness and darkness that will forever be a part of our lives. However, the introduction of the COVID vaccine in December 2020 finally gave us an opportunity to see light in the darkness.

"This has truly been our time to step up and take the lead..."



While the vaccine does not erase the devastation and havoc wreaked by the virus nor make up for loved ones' lives lost, it gives us hope that maybe we can escape the despondency associated with the coronavirus. It also gave the pharmacy profession a prime opportunity to step in and expertly navigate helping with mass COVID vaccinations. Pharmacists have been engaged in the frontline vaccinating, observing, educating, advocating, and procuring vaccine for health-care workers and at-risk community populations. This has truly been our time to step up and take the lead on a more complex vaccine distribution

plan given the nuances to the Pfizer and Moderna vaccines. Our expertise in this field gave us the platform to put the pharmacy profession at the center of this important healthcare initiative. Given the strains across the nation on nursing staff, pharmacists were ready to be at the helm as coordinators for vaccine roll-out. I am proud to know that I am a part of a profession that was able to answer the call, be part of the solution to containing this crisis, and ultimately, give people hope!



In addition to the pandemic, our country also saw turmoil related to race relations and inequality. The 2020 ACCP Strategic Plan has a renewed commitment on embracing diversity and inclusivity. Similar to the organization, our PRN is committed to supporting and advocating for equality. Given the interest at our 2020 CADM PRN Business meeting, one of the goals for our PRN this year will be to provide information in the form of a mini session on these important topics. At the 2021 Annual Meeting, there are plans for ACCP to provide a general session on diversity and inclusivity.

Despite the challenges of the last year, the CADM PRN was active and provided a roundtable discussion on COVID-19 that included sharing information on successes, barriers, and continued opportunities as the approach to the virus evolved. The PRN leadership also got engaged with another PRN to add support and thoughts on an FTE expansion toolkit. Additionally, the Student and Resident Committee held an excellent session and forum for engaging candidates interested in a Health-System Pharmacy Administration and Leadership residency program. As we focus on 2021, we want to continue our efforts to address relevant issues for our members and provide support as well as establish continued partnerships with other PRNs to expand reach. Other goals will be to continue to support our members for ACCP award

nominations, Fellow nominations, our CADM PRN awards and to increase engagement among residents and students in the CADM PRN. Please continue to let us know what your needs are and what you would like to see from the CADM PRN.

We hope to see you in whatever capacity available at the 2021 Annual Meeting. Thanks for all you do for the profession, and we hope that you all remain hopeful in these unprecedented times!

THE VACCINE ROLL-OUT

How has the vaccine roll-out gone for our members?

The Pfizer vaccine was approved for emergency use on December 11, 2020 followed by the Moderna vaccine 1 week later on December 18. It was at this time that many pharmacists had already prepared for this approval and were ready to spring into action. However, as any leader would tell you, things don't always go as planned.



To address and hear our team members, the Communications

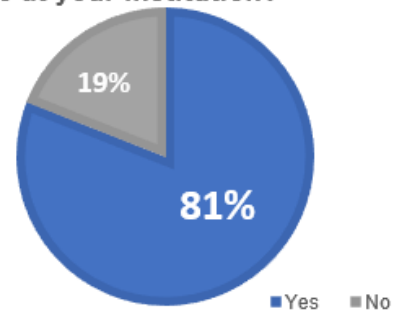
Committee released a poll to gather thoughts on the vaccine roll-out process. We are still working through the ups and downs of vaccine roll-out and have shared words of advice and wins from our leaders below.

COVID-19 Vaccine Implementation Thoughts, Advice, and Successes

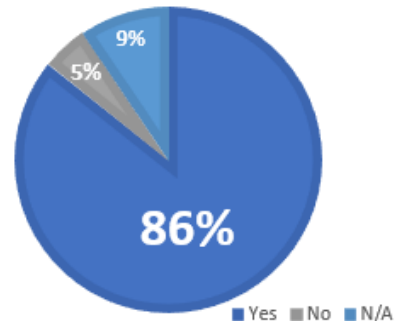
- “It takes a comprehensive team and resources to be successful.”
- “Buy in from all groups is necessary and in addition to that, a strong front on consistent communication is essential.”

- “As of today, pharmacy has coordinated, dispensed, AND administered >99% of the vaccine doses given to >20,000 associates and patients in our region”
- “This rollout required ‘all hands-on deck’ with all staff volunteering for or being assigned to extra shifts to meet the demands of our county health system’s overall commitment to the community efforts.”
- “We are working with 4 health systems on a mass vaccination site in our state. Also rolling out vaccine to smaller, more rural locations when we have allocations.”

Were you responsible for managing and coordinating distribution of COVID-19 vaccine at your institution?



Would you consider the COVID-19 vaccine rollout at your institution successful?



INTRODUCTIONS TO CHAIRS

[Jennifer Twilla, PharmD, BCPS, FCCP](#) **Chair – CADM PRN**

Dr. Twilla received her Doctor of Pharmacy degree from the University of Tennessee in 2008. After pharmacy school, she completed a PGY1 Pharmacy Practice residency at the Veterans Affairs Medical Center in Memphis, TN along with a PGY2 Internal Medicine Residency at Methodist University Hospital in Memphis, TN. In 2010, Dr. Twilla accepted a position at Methodist University Hospital as a Clinical Specialist in Internal Medicine. She practiced as a specialist until May 2018 and then became the Clinical Pharmacy Manager at Methodist University Hospital. Currently, she is the Interim Director of Pharmacy for Methodist University Hospital. She has also served as the PGY1 Pharmacy Residency Program director since 2015. Dr. Twilla has an appointment with the University of Tennessee Health Sciences Center as an Assistant Professor in the Department of Clinical Pharmacy. Since completion of residency training, Dr. Twilla has precepted students in Internal Medicine from the University of Tennessee, Union University, University of Mississippi, and South Colleges of Pharmacy in addition to PGY1 and PGY2 residents for Internal Medicine and Clinical Management. Dr. Twilla has also been highly engaged in scholarly activities, with 40 poster presentations and 37 peer-reviewed publications since 2009. In 2018, she was inducted as a Fellow of the American College of Clinical Pharmacy.

[J. Artymowicz, Pharm.D., MBA, FCCP, BCPS](#) **Chair Elect – CADM PRN** **Chair – Annual Meeting Planning Committee**

Dr. Artymowicz received his BS in Pharmacy Degree from the Philadelphia College of Pharmacy and Science in 1991. He then completed his Doctor of Pharmacy degree at the Medical University of South Carolina in 1993. He then served a PGY-1 (Pharmacy Practice) Residency at the Memorial Hospital at Easton, Maryland. Rich rounded out his formal education with an MBA from Rutgers in 2014. Following Residency, Rich accepted a position as the first Pharmacy

Clinical Coordinator at Burdette Tomlin Memorial Hospital (later renamed Cape Regional Medical Center). The position appealed to him because this community hospital held many similarities to the institution where he served his residency, and he saw the opportunity to launch pharmacist managed pharmacotherapy protocols as a cornerstone of the clinical pharmacy services. During his time as Clinical Coordinator, Rich was able to work with the rest of the pharmacy team to introduce heparin, warfarin, TPN, and many antibiotic management protocols. In addition, Pharm.D. students were accepted on rotation, and many posters and a few publications were generated. In 2006, Rich was promoted to Director of Pharmacy Services. He, along with his clinical coordinators, continued to grow the Clinical Pharmacy services by adding technician driven medication history services, antimicrobial stewardship, an, outpatient AC clinic, a PGY-1 Residency Program, and a transitions of care service. In 2013, Rich was given responsibility for the Sleep Center, and the Respiratory/Cardiac Service Line. In 2015, the Wound Center was added as another area of responsibility. Most recently, Rich has been actively involved in the Medical Center's Vaccine efforts, serving as the Health System Vaccine Coordinator.

[Dhara Shah, PharmD, BCPS](#) **Chair – Communications Committee**

Dr. Shah is a Team Leader for Pharmacy Emergency Services at Boston Children's Hospital. As a team leader, she not only manages both the clinical & operational aspects of the 24/7 ED pharmacy satellite but is also deeply involved in managing pharmacy staffing as well as overseeing processes across all other pharmacy satellites. She received her PharmD from University of Georgia College of Pharmacy in 2007. She completed her PGY1 pharmacy practice residency at Columbus Regional Hospital in Columbus, Georgia in 2008 and has been practicing emergency medicine since.

She is actively involved in the ACCP CADM and EMED PRNs and currently serving as a chair of communications committee in the CADM PRN and chair of travel award subcommittee for the EMED PRN. In her free time, she enjoys time outdoors (when New England weather allows!) and spending time baking and cooking with her two daughters.

Ashley Street, PharmD, MSHA

Co-chair – Student & Resident Committee

Dr. Street is the Assistant Director of Pharmacy, Adult Clinical Services & Education at WVU Medicine in Morgantown, WV. She received her PharmD from Virginia Commonwealth University (VCU) School of Pharmacy in 2016 and her MS in Health Administration from VCU College of Health Professions in 2018. She completed her PGY1/PGY2 Health System Pharmacy Administration residency at VCU Health System in 2018. This will be her third year as the co-chair of the Student & Resident Committee for the CADM PRN. In her free time, she enjoys boating with friends, working out, and exploring new wineries and breweries.

Natalie Russell, PharmD, MBA, MSHA, BCPS

Co-chair – Student & Resident Committee

Dr. Russell is the Pharmacy Program Director I of Supply Chain at Wake Forest Baptist Health in Winston-Salem, NC. She received her PharmD from the University of Kentucky College of Pharmacy along with her MBA from the University of Kentucky Gatton College of Business in 2017. She completed her PGY1/PGY2 Health System Pharmacy Administration residency at VCU Health System and her MS in Health Administration from VCU College of Health Professions in 2019. Outside of pharmacy, her interests include watching sports, specifically the Kentucky Wildcats and Green Bay Packers, playing golf, and trying out new breweries.

Cindy Brasher, PharmD, MS, BCPS

Chair – Nominations Committee

Dr. Brasher is the Manager of Compounding at St. Jude Children's Research Hospital. Even though she had always had an interest in health care, she began her professional career as an elementary school teacher. Seven years later, she decided to move on her lifetime interest and switched careers to pharmaceutical science. She received her Pharm.D. from the University of Tennessee College of Pharmacy, completed the Health Systems Pharmacy Administration PGY1/PGY2 residency program at Mission Hospital in Asheville, N.C., and a Masters in Pharmacy Administration through the University of North Carolina

Chapel Hill. She received her bachelor of science degree in Elementary Education from the University of Tennessee Martin and Masters in Education from Cumberland University. Currently, Cindy is serving on the ASHP Section Advisory Group on Compounding, ACCP Clinical Administration PRN (past-chair), and the UT Alumni Association Board of Governors. She focuses on regulatory compliance and process improvement for sterile, nonsterile, and hazardous drugs.



Tammy Malm, PharmD, MPH, BCPS

Co-chair – Education & Research Committee

Dr. Malm is an Assistant Professor at the University of Saint Joseph School of Pharmacy and Physician Assistant Studies in Hartford, CT. As a professor, she teaches Respiratory and Infectious Disease Therapeutics, as well as two integrative courses that challenge students to put together everything they have learned from all of their classes. She maintains a clinical practice site in Internal Medicine at the Yale Health Plan in New Haven, CT. As a full time Ambulatory Care Pharmacist, she is challenged with wearing the many different hats of outpatient internal medicine pharmacists. She has been a member of this PRN since her HSPA PGY2 in 2014, and is incredibly proud of the amazing work the PRN continues to produce. In her free time, she enjoys riding her two horses, and watching the world through the eyes of her toddler.

Kelly S. Bobo, PharmD, MBA, BCPS, BCPPS
Co-chair – Education & Research Committee

Dr. Bobo received her Bachelor of Science and Doctor of Pharmacy degrees from the University of South Carolina and a Master of Business Administration from the University of Memphis. She completed a residency in Pediatric Pharmacotherapy and Home Infusion Therapy at Le Bonheur Children’s Medical Center, the University of Tennessee Health Science Center, and PharmaThera, Inc. Dr. Bobo is board certified in Pharmacotherapy and Pediatric Pharmacotherapy. Dr. Bobo is the Clinical Pharmacy Manager at Le Bonheur Children’s Hospital. She has been involved in residency training since 2002 and has been a Residency Program Director since 2006. She is also an Assistant Professor at the University of Tennessee Health Science Center.

Dr. Bobo is active in several pharmacy organizations. She is currently the co-chair for the CADM PRN’s Education and Research Committee and Chair of the Board of Pharmacy Specialties Pediatric Specialty Council. She is a past President and Treasurer of the Mid-South College of Clinical Pharmacy, past chair of ACCP’s Pediatric PRN, and is actively involved in committee work with the Pediatric Pharmacy Association and the Tennessee Society of Health System Pharmacists.

ANNUAL MEETING PLANNING COMMITTEE



The committee met on November 19th, and then again on December 2nd. Three topics were initially entertained and included Diversity and Inclusion in Clinical Pharmacy, Leveraging Information Systems, and Pro/Con Debate: Working from Home, is it right for Clinical Pharmacy? After much discussion, and with input from our Board of Regents Liason, the committee decided on an IT topic. Our synopsis was accepted by ACCP in early December, so the session will be titled “Leveraging Pharmacy Information Systems: IT for the Little Guy and the Big Fish”. The overall goals of the session will be to give learners a

primer of available pharmacy IT solutions, such as those for data mining, clinical documentation, IV workflow, etc....and to provide examples of how these systems have been used in both large and small organization to improve clinical and operation outcomes. Presently, the most pressing matter for the committee is identifying speakers, so the committee will continue to take recommendations for speakers until the presenter slate is finalized.

COMMUNICATIONS COMMITTEE



The communications committee strives to keep the CADM PRN well informed through various avenues including this newsletter, PRN emails, social media platform and the CADM PRN webpage. The communications committee recently sent out a survey to assess how each institution handled the COVID vaccine roll-out. We heard from many of you including your observations/comments on the roll out process. We appreciate the participation and are sharing these results in this newsletter.

We are always looking for new ideas on improving our communication to the PRN. If you have any suggestions or (better yet) want to get involved in the committee, please do not hesitate to reach out to the current chair Dhara Shah (dhara.rx@gmail.com).

Follow us on Social Media:

Facebook: <https://www.facebook.com/acpcadmprn>

NOMINATIONS COMMITTEE

The Nominations Committee is led by Dawn Brasher and comprised of Dawn Fuke, Tasha Vest, Dhara Shah, Jinkyu Lee, Pamela Maxwell, Maura Hall, and Susan Bear. This year, this committee will be focusing on identifying individuals for ACCP awards, developing the slate for PRN officers, updating the travel awards application process, and



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reviewing applications for the CADM Achievement Award and travel awards. We will also be reviewing the proposal for the Officer Travel Support from last year's business meeting and providing further recommendations for implementation. Upcoming Dates:

- September 2021—Annual meeting award applications due: Travel and CADM Achievement Award

Every year, the Nominations Committee is tasked to find members that are willing to step up into leadership roles for the Clinical Administration PRN. This process will be starting in March. Many of our members already have their plates full of clinical, operational, and administrative responsibilities. They may wonder how they can get more involved or if they have time to serve in a role of leadership within the PRN. In reality, the time requirements of these roles average 1-3 hours a month. If you have questions about these roles and how you can become more involved, please contact Cindy Brasher at cindy.brasher@stjude.org.

STUDENT & RESIDENT COMMITTEE

The Student and Resident Committee has had a productive year involving our Student and Resident PRN members. In August of last year, we started our first Leadership eJournal club. One of our resident committee members, Michael Wong, presented an article on "Navigating through the Regression Phase". Last October we hosted our annual Health System Pharmacy Administration and Leadership Resident Panel as well.

This featured Todd Karpinski (HSPAL Residency Program Director at WVU Medicine), Niha Zafar, Health Dalton, Justin Jimmy, and Sara Mirjamali. In addition, our committee planned virtual mock interviews to help students and residents refine their interview skills to prepare for potential residency or job interviews.

There were **30** students and residents interested in this opportunity and several ACCP members volunteered to serve as interviewers. Lastly, we are planning our next eJournal Club for later this spring.

Wednesday, October 14, 2020
7:00 pm EST

Find out how to land an HSPAL residency—a leadership-based program that prepares you for managerial or supervisory roles



NIHA ZAFAR, PHARM.D
PGY1 HSPAL Resident
Houston Methodist Hospital
Moderator



TODD KARPINSKI, PHARM.D, MS, FASHP, FACHE
HSPAL Residency Program Director
WVU Medicine
Panelist



HEATHER DALTON, PHARM.D
PGY1 HSPAL Resident
Wake Forest Baptist Health
Panelist



JUSTIN JIMMY, PHARM.D
PGY1 HSPAL Resident
St. Joseph's Hospital
Panelist



SARA MIRJAMALI, PHARM.D
PGY2 HSPAL Resident
Harris Health System
Panelist

Coming soon in May 2021!

The student resident committee will be hosting a virtual journal club on a leadership-focused article.

Stay tuned on social media for the Zoom meeting link!

EDUCATION & RESEARCH COMMITTEE

The Education and Research Committee is focused on compiling a Resource Guide for 'all things admin', including topics like disaster planning, hiring and firing, credentialing/privileging and many more! Once all resources are compiled, the committee will vet all sources for appropriateness and make the final document available to all PRN members on the PRN website. We aim to update the document every 2 years as an ongoing charge of this subcommittee.

TRAVEL AWARDS ANNOUNCEMENT

CADM provides Resident/Fellow and Student Travel Awards for ACCP Annual Meeting to help offset the cost of meeting attendance for our members.

- For 2 students, we offer a travel award of \$750 each.
- For 1 resident/fellow, we offer a travel award of \$1000.
- Application processes and deadlines will be available this summer on the ACCP Travel Award page.

Do I qualify?

We do ask our applicants to describe a project (MUE, process improvement, etc.) that they have been involved as part of the application. During our CADM Business Meeting at Annual Meeting, award winners will briefly present their projects.

IMPORTANT UPCOMING DATES

ACCP Spring Forum – Virtual Event

- April 26th through the 30th, 2021

Annual Meeting Award Applications Due: Travel and CADM Achievement Award

- September 2021

ACCP Annual Meeting – Phoenix, AZ

- October 16th through the 19th, 2021

