ACCP Clinical Administration PRN Officer Spotlight

Tamara Malm, PharmD, MPH, BCPS (tmalm@usj.edu)

Current position within Clinical Administration PRN:

CADM PRN Chair-Elect.

What was the route you took to get to where you are today?

- 1. I graduated from the University of Kentucky with a Doctorate of Pharmacy and a Master of Public Health.
- 2. PGY1 was completed at Vidant Medical Center in Greenville, North Carolina
- 3. Chair-Elect of the ACCP Residency Advisory Committee, 2014 to 2015
- 4. PGY2 in Health System Pharmacy Administration was completed at Yale New Haven Hospital in New Haven, Connecticut
- 5. Developed and implemented a new student and resident subcommittee of the clinical administration PRN with co-resident, Cindy Brasher
- 6. Secretary/treasurer of the Clinical Administration PRN, 2016-2017
- 7. Developed and implemented a new student travel award for students and residents to attend the annual meeting, with co-resident Cindy Brasher
- 8. Chair elect of the clinical administration PRN, 2017 2018

Please provide a brief description of your current position.

I am currently an Assistant Professor in the Department of Pharmacy Practice and Administration at the University of St. Joseph School of Pharmacy in Hartford, Connecticut. My position is made up of four parts: practice, teaching, research, and service. My practice site is at Yale New Haven Hospital, where I work in one of the adult primary care centers. I run the anticoagulation and latent tuberculosis infection pharmacy services, and see my own panel of patients for diabetes, hypertension, and COPD/asthma management. I also have the opportunity to consult in shared medical visits with physicians, seeing patients for diabetes, hypertension, addiction recovery, and hospital follow-up. My research is primarily reflective of this demographic of patients, with the vast majority focusing on naloxone access in the greater New Haven area. I teach four courses: infectious disease, respiratory therapeutics, advanced leadership, and second-year integrative. My service to the university is completed through participation in several committees at the University. Of course, I take last year pharmacy



students on rotation at the adult primary care clinic where they are expected to be an extension of me!

What do you like most about your current job?

The best part about my job, is getting to take students on rotation with me. Especially the hi – functioning, high – achieving APPE students who are looking to learn a lot, while making a difference. My physicians see these students, and immediately make them a part of the team! There is so much patient care to accomplish here, that any and all help is greatly appreciated. Plus, I feel like I get to know the students on a personal level, instead of just in the classroom. It makes the whole job worth it.

Why did you join ACCP?

I joined ACCP because of the networking opportunities, and PRN structure. I find that the annual meetings are easy to navigate, and I do not get lost amongst the participants. The PRN's are a great wealth of knowledge, that is invaluable. Getting to lead a PRN is a dream come true.

Reason for joining the Clinical Administration PRN and what keeps you involved?

Initially, I joined the clinical administration PRN because it was a good fit as an administration resident. In my role now, I am realizing that administration skills and techniques are needed even when you are not in a formal administration position. Managing students, writing policies for my site, leading committees for the school, etc all relates to clinical administration. I have stayed involved because this PRN is highly collaborative, not afraid of innovation, and always looking for new membership, new ideas, and new leadership. The opportunities for learning and networking are many, and I have enjoyed each and every one presented to me.

What do you like to do for fun outside of work/fun fact about yourself?

I have owned two amazing Thoroughbred horses since I was 13. They came to college with me, and now have moved across the country to live in Connecticut. Being outside, and doing manual labor, is very humbling. The barn allows me to have a quiet space to think, and also a space to just 'get away from it all'. To my horses, I'm not a pharmacist, or teacher, I am just me. I appreciate that the most.

What advice would you give a student or current resident interested in pursuing pharmacy administration?

Say yes to everything, and try everything once. If you don't know what you are good at, there is no way that you will ever be able to manage a team well. Leadership comes easily and naturally when you are leading a team toward something that you are passionate about, and good at.