

Clinical Administration PRN

American College of Clinical Pharmacy

A Letter from Our Chair:

It's finally spring again!

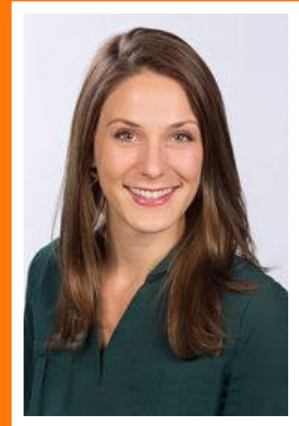
Longer days and warmer temperatures have given the CADM PRN a fresh start in 2019, and we are excited to continue collaborating, learning, and sharing with this valuable group. As leaders in the profession, this PRN targeted many important ideas for development at the 2018 Annual Meeting in Seattle. Ideas for development included expansion of clinical and technician services, credentialing and privileging, resiliency, telehealth, change management, revenue enhancement, and implementation and expansion of residencies. Both the Annual Focus Session Committee and the Education and Research Committee have taken on these topics for potential development over the next several months. I am excited for these groups of motivated individuals to peel back the layers of these topics that all of us are affected by.

As we think about some of these issues on a larger scale, I find myself a bit overwhelmed by the 'enormity' of the problem, or the potential steps to resolution. Often times, I feel as though I get through my 8-5 day, begin to reflect on my performance on the way home, and realize that I only focused on that which was right in front of me that moment, rather than the big picture. I know I am not alone when I admit that my day-to-day often passes in a whirlwind of teaching, editing, calls, meetings, curbside conversations, and of course, patient care. As the Clinical Administration PRN, we are especially susceptible to interruptions and 'fires' that must be prioritized above the rest of the to-do list. That means we often leave at the end of the day/week without a plan for how to approach the bigger picture.

In these times, I find that the only way I can start to wrap my head around the bigger picture is with the help of my team. In the case of the CADM PRN, you are the team! We are better together and stronger as a group. However, we can only be as strong as those members that continue to contribute and give back to the PRN. Therefore, I call on our members to stay engaged with the PRN committees over the summer, and to consider signing up to participate in a working group.

I would also like to call on our members that cannot actively contribute to a committee at this time to put forth innovative and creative ideas for the PRN to work with. We want to know what you are seeing and dealing with on a daily basis. We want to hear what your struggles are, and we want to work together to start chipping away at those items that we all need help with. Without feedback, we cannot expect to move this PRN forward, so please continue to contribute!

This group can accomplish great things, and I am excited to be a part of it this year. If you can make it to New York, we are excited to see you at the CADM PRN Annual Business Meeting in October!



Tammy Malm
PharmD, MPH, BCPS

Following us on social media yet?



Facebook

<https://www.facebook.com/accpcadmprn>



Twitter

<https://www.twitter.com/accpprn>

Quick Facts about the CADM PRN:

- ❖ Started in 2001-2002 with 60 members
- ❖ Grown to over 471 members:
 - Full Members -- 336*
 - Affiliate Members -- 3*
 - Associate Members -- 39*
 - Residents -- 23*
 - Students -- 70*
- ❖ Members come from 6 countries and from 46 states within the United States
- ❖ Practitioners from a wide and varied number of practice sites
- ❖ Numerous networking & collaboration opportunities (e.g. virtual roundtables, webinars, social media)

Meet the Other Officers

Cindy Brasher, PharmD, MS, BCPS - *Chair Elect*

I am the 2018-2019 Chair-Elect for the Clinical Administration PRN of ACCP. I began working with ACCP as a student on the Student Advisory Network, and then I was able to serve on the Resident Advisory Committee. As I transitioned off that committee, I was able to start being involved with CADM from the student and resident committee perspective. I am honored to have served the Clinical Administration PRN as the secretary-treasurer last year and as the chair-elect this year.

I am a pharmacy manager at Mission Hospital, a large community, teaching hospital in Asheville, North Carolina. I support our pediatrics, inpatient oncology, and distribution service lines. I am also able to work closely with our advanced and early immersion students and residents on management based rotations.



Nitish Bangalore, PharmD, BCPS - *Secretary/Treasurer*

I am the pharmacy manager for St. Joseph's Hospital, part of Froedtert & the Medical College of Wisconsin. I oversee a staff of 25 working in the inpatient and cancer center pharmacies. My professional passions are clinical pharmacy services, pharmacy practice advancement, medication safety, and regulatory compliance. I have been a member of ACCP and the Clinical Administration PRN since 2003. I've presented several times at ACCP Annual Meetings. I served as chair of the Education & Research Committee of the PRN for 3 years. As the Secretary-Treasurer of the Clinical Administration PRN, I hope to keep members informed and engaged. The PRN has a lot to offer and is only successful because of the active participation of the members.



In case you missed it ...

Have you been reading the Journal of the American College of Clinical Pharmacy? There is a lot that may be of interest to you as a member of the Clinical Administration PRN. Here are three examples from the latest issue (as of publication of this newsletter).

CITATION

Stover KR, Ballou JM, Liles AM, et al. Assessment of clinical productivity tracking via reporting of quality patient indicators. J Am Coll Clin Pharm. 2019; 2: 108-115. [doi: 10.1002/jac5.1032](https://doi.org/10.1002/jac5.1032).

Rasmussen MK, Ravn-Nielsen LV, Duckert ML, et al. Cost-consequence analysis evaluating multifaceted clinical pharmacist intervention targeting patient transitions of care from hospital to primary care. J Am Coll Clin Pharm. 2019; 2: 123- 130. [doi: 10.1002/jac5.1042](https://doi.org/10.1002/jac5.1042).

McBane SE, Coon SA, Anderson KC, et al. Rational and irrational use of nonsterile compounded medications. J Am Coll Clin Pharm. 2019; 2: 189- 197. [doi: 10.1002/jac5.1093](https://doi.org/10.1002/jac5.1093).

SUMMARY

A survey was conducted among a large and diverse practicing pharmacist population of metrics for clinical pharmacy productivity. There are many different metrics and tracking systems used with no clear consensus. While there are many perceived benefits, there are also many perceived barriers. It was recommended to develop a standardized approach.

A cost comparison was conducted for patients being discharged from hospitals. The control group received no clinical pharmacy services. The basic intervention received a pharmacist review of discharge orders. The extensive intervention group received pharmacist review, medication education, and a post-discharge meeting with the pharmacist. While program cost for both intervention groups was more than the control group, extensive intervention was associated with a significant overall resource utilization decrease, mostly due to decreased emergency care and readmissions.

Compounding of custom dosage forms for patients is an important part of pharmacy practice. There are some therapeutic areas, for example, pain management and hormone replacement, in which compounded dosage forms have become common and popular. There are concerns related to safety, lack of efficacy, poorly regulated promotion of products, and complex reimbursement systems.

Committee Reports

Education & Research Committee

Co-Chairs: Tamara Malm, PharmD, MPH, BCPS & Cindy Brasher, PharmD, MS, BCPS

The education and research committee is responsible for liaising between the CADM PRN and the ACCP Foundation, as well as developing ideas for opinion papers, round table discussions, webinars and more. This committee is particularly well suited to take on whatever topic is “hot” right now, and figure out the first steps in understanding and developing a solution. This year, the committee is considering a multi-pronged approach of addressing one topic through collaboration with other PRNs, paper writing, and round table discussions. Stay tuned in with the CADM PRN to see what they have in store!

Annual Meeting Planning Committee

Chair: Cindy Brasher, PharmD, MS, BCPS

The topic for this year’s Annual Meeting that was submitted for the educational focus session is—The Planning and Implementation Process for Expanding Clinical Pharmacy Services. Looking at both inpatient and ambulatory settings, we will review the process behind service expansion.

The following objectives are set for our session:

- ✓ Identify clinical targets for pharmacy services expansion
- ✓ Justify financially new FTEs for pharmacy service expansion
- ✓ Describe the process necessary to align pharmacy service outcomes with organizational priority and/or regulatory requirements
- ✓ Analyze an example of implementation of new pharmacy services

Nominations Committee

Chair: Tamara Malm, PharmD, MPH, BCPS

The nominations committee is responsible for seeking nominations and recommending a ballot of candidates for many different areas of ACCP, the most important including the CADM PRN Officer slate. They also work to nominate CADM PRN members to ACCP elected offices, for ACCP National Awards, and Fellow status. Therefore, their most important work is coming up this Spring and Summer, when they will be looking to our members for their outstanding achievements and movement in the profession in order to create the best possible nominations list. If you have made great strides this year, or know someone that has, please consider emailing us their information and description of achievement for Committee consideration in the upcoming months. We are excited to continue promoting the important work of the PRN, and encourage you to do the same!

Communications Committee

Co-Chairs: Charna Ross, PharmD, MSHA Candidate & Renee Sager, PharmD

The Communications Committee is responsible for disseminating information to our members related to our Clinical Admin PRN. Methods utilized include PRN Listserv e-mails, social media platforms, ACCP Clin Admin webpage (<http://cadmprn.accp.com/>), our newsletters and member spotlights. Students, residents and pharmacists practicing in academia and within healthcare systems serve as contributing members to the committee. This year we will produce a Spring and Fall newsletter. Be on the lookout for our Fall newsletter prior to the ACCP Annual Meeting in October.

If you have a fresh new idea on how we can improve CADM PRN communication, please do not hesitate to contact the Co-Chairs, Charna Ross (charnae92@gmail.com) and Renee Sager (sagerr@wvumedicine.org). We would love to hear from you! If you would like to nominate someone or if you would like to be featured in a CADM PRN Member Spotlight, contact Jenny Dong (fdong@samford.edu). We are always excited to know what our members are doing! Lastly, we are always eager to have new members on our committee. If you would like to join the committee, please contact one of the co-chairs via email.

Student & Resident Committee

Co-Chairs:

Jenny Dong, PharmD Candidate; Natalie Russell, PharmD, MBA, BCPS; Ashley Street, PharmD, MSHA

The goal of this committee is to bring student and resident members of the PRN together and provide professional development, mentoring, and networking opportunities within the PRN. If you would like to join this committee, please contact one of the chairs (Jenny - fdong@samford.edu ; Natalie - natalie.russell@vcuhealth.org; Ashley - ashley.street@wvumedicine.org).

Meet our Committee Chairs!

Jenny Dong, PharmD Candidate

I am a 4th year pharmacy student at Samford University McWhorter School of Pharmacy in Birmingham, AL. I have worked for the past 2 years with the Communications Committee primarily working on member spotlights. I am excited to serve in the role as co-chair for the Student and Resident Committee this year. Starting June 2019, I be at Florida Hospital Orlando AdventHealth in Orlando, Florida as a PGY1 resident in pharmacy practice. I grew up in Fremont, CA but my family is from Qingdao, China. In my free time I enjoy epicurean adventures with my husband.



Charmae Ross, PharmD; MSHA Candidate

I am currently completing a two year Health-System Pharmacy Administration Residency at VCU Health in Richmond, Virginia. My areas of interest post-residency include inpatient pharmacy operations, ambulatory care operations and medication safety. I have had the pleasure of serving as Communications Co-Chair for two consecutive years and my role includes managing the PRN social media accounts, webpage and supporting the efforts of the PRN. In the little free time that I have, I enjoy catching up on my favorite TV shows, spending time with family, friends and my dog, Pepper!



Natalie W. Russell, PharmD, MBA, BCPS

I am a PGY2 health-system pharmacy administration resident at Virginia Commonwealth University (VCU) Health System. I graduated with my PharmD from the University of Kentucky College of Pharmacy along with my MBA from the University of Kentucky Gatton College of Business in 2017. I am currently completing my Master's of Science in Health Administration from VCU as well. In August 2019, I will be stepping into the role of Pharmacy System Manager, Business Development at Wake Forest Baptist Health in Winston-Salem, North Carolina. I grew up in Kentucky and in my free time I enjoy watching the Kentucky Wildcats, playing golf, and playing with my dog, Dexter.



Renee Sager, PharmD

Greetings from the Mountain State! I am an assistant director of pharmacy services at Ruby Memorial Hospital, in Morgantown, WV, part of West Virginia University (WVU) Medicine Health System. My primary roles are managing the OPAT/Antimicrobial pharmacy stewardship services and overseeing medication compliance, pharmacy staff education and competency, medication usage and the pharmacy resident research program. For several years, I have been a member of the ACCP and the PRN and this is my second year serving as a Co-Chair of the Communications Committee. Outside of work, I enjoy playing with my children, gardening, traveling and watching period dramas.



Ashley F. Street, PharmD, MSHA

I am the Pharmacy Manager of Adult Clinical Services at WVU Medicine in Morgantown, WV. I received my PharmD from Virginia Commonwealth University (VCU) School of Pharmacy in 2016 and my MS in Health Administration from VCU College of Health Professions in 2018. I completed my PGY1/PGY2 Health System Pharmacy Administration residency at VCU Health System in 2018. Outside of pharmacy, my interests include watercolor painting, acting in community theater, trying new wineries & breweries, and playing video games.



Notable Achievements from Our Members

Publications:

Solano S, Dow J, Audley T, **Bangalore N**. Aligning Formulary Restrictions Across a Health System and Improving Access to and Clarity of Medication Restrictions. *Pharmacy and Therapeutics*. 2019; 44: 64-68. PMID: [PMC6355055](#).

Morrisette T, Mitchell CN, Cutshall BT, **Twilla JD**. Evaluation of Risk Factors and Empiric Antimicrobial Therapy for *Acinetobacter baumannii* Bacteremia and Impact on Patient Outcomes. *Am J Ther*. 2019. PMID: [30839321](#) [Epub ahead of print]

Riha HM, Wilkinson R, **Twilla J**, Harris LJ Jr, Kimmons LA, Kocak M, Van Berkel MA. Octreotide Added to a Proton Pump Inhibitor Versus a Proton Pump Inhibitor Alone in Nonvariceal Upper-Gastrointestinal Bleeds. *Ann Pharmacother*. 2019. PMID: [30803243](#). [Epub ahead of print]

Shah S, Peters MJ, Utery JB, **Twilla JD**. Clinical and Economic Implications of Restrictions on Calcitonin Utilization in a Health System. *Hosp Pharm*. 2019. doi: [10.1177/0018578719831976](#). [Epub ahead of print]

Promotions:

Jennifer Twilla, PharmD, BCPS

Clinical Pharmacy Manager at Methodist University Hospital, Memphis TN

Michelle Dehoorne, PharmD, BS Pharm

Director of Pharmacy Services for Ascension St. John Hospital in Detroit, MI

Thomas Achey, PharmD, MS, BCPS

Assistant Director of Pharmacy, Princeton Baptist Medical Center, Birmingham, AL

Benjamin Coles, PharmD, BCPS

Pharmacy Manager of Centralized Services, Augusta University Medical Center

Jeffery Jones, Pharmacist, CPA

Director, Mississippi Compassionate Medical Cannabis Program; Mississippi State Department of Health

Natalie Russell, PharmD, MBA, BCPS

Pharmacy System Manager, Business Development, Wake Forest Baptist Medical Center

Jenny Dong, PharmD Candidate

Accepted PGY1 Pharmacy Practice Residency position at Florida Hospital Orlando Advent Health in Orlando, Florida

Awards:

Jennifer Twilla, PharmD, BCPS

2018 ASHP Foundation Award for Excellence in Residency Training
Methodist University Hospital PGY1 Program RPD

Important Upcoming Dates

MAY 21, 2019

CREATING A SUCCESSFUL ORIGINAL RESEARCH ABSTRACT

[Webinar]

[*Click here to learn more!*](#)

OCTOBER 26-29, 2019

2019 ACCP ANNUAL MEETING

[New York, New York]

[*Click here to register!*](#)

