



## Join the PRN for their Annual Business Meeting!

Clinical Administration & Informatics  
PRN Business Meeting and Networking Forum

*Tuesday, October 25, 2016  
from 6:00 PM to 9:00 PM EDT*

**Welcome Our New PRN Officers for 2016-2017!**



Dr. Venita Papillion,  
PharmD, MBA  
Chair



Dr. Elizabeth Michalets,  
PharmD, FCCP, BCPS  
Chair-Elect



Dr. Tamara Malm,  
PharmD, MPH, BCPS  
Secretary-Treasurer



American College of Clinical Pharmacy

# '16 Clinical Administration PRN Newsletter

October  
2016

## CADM PRN Annual Meeting Happenings

### FOCUS SESSION

Monday October 24th

1:30pm—3pm

Please support the PRN by joining us for our educational focus session (details on page 2)

### PRN BUSINESS MEETING

Tuesday, October 25th

6pm—9pm

Come network and get involved at our PRN's Business and Networking Forum

### TRAVEL AWARDS

Congratulations to our resident and student travel award

winners:

Kembral Nelson

Victoria Do

(see details on page 3)



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## From the Chair:

It has been my pleasure to serve as the Chair of the Clinical Administration PRN this past year, and in previous years - beginning as Secretary/Treasurer, then Chair-Elect. Looking back over the past few years, the PRN has accomplished a lot. The membership, with interest in clinical administration and informatics, has grown considerably. This is a testament to all of the hard work and dedication of the PRN membership and officers. I would like to express my personal appreciation to all who have volunteered countless hours of their time and talents to meet the goals of the Clinical Administration PRN.

As administrators and leaders, you are undoubtedly aware our work is never complete. Every year brings new challenges, and 2016/2017 will be no exception. A few of the trends keeping administrators busy continue to be:

- ◆ Emphasis on improving the patient care experience, improving the health of populations, and reducing health care costs, per IHIs *Triple Aim*

- ◆ Making the most of a data rich environment in an era of electronic health records
- ◆ Ensuring patient safety, with a particular emphasis on preventing and controlling healthcare associated infections

With all of this work ahead of us, I look forward to continuing to serve as a member of the PRN and supporting Venita, Elizabeth, and Tamara as they lead us into an era of continued growth and advocacy for pharmacy administration. I challenge every member to continue to be engaged with the PRN, and encourage your fellow administrators to join us. Let's continue to work together to turn our challenges into opportunities!

Finally, we have a superb educational program lined up for the 2016 ACCP Annual Conference this year. Please plan to attend the educational focus session on Monday afternoon and the PRN Business meeting on Tuesday night. We look forward to seeing everyone in Hollywood, Florida!

## Quick Facts about the CADM PRN

Started in 2001-2002 with 60 members involved in pharmacy administration.

Dr. Tom Gray was the first Chair, and the vision was that the PRN should serve the needs of clinical coordinators, clinical managers, and administrators.

Grown to over 500 members in 2016.

Members include directors, managers, and practitioners from inpatient and outpatient practice sites, including IT and academia.

There is an active resident and student contingency, especially appealing to those interested in health system administration.

The PRN offers numerous networking and collaborative opportunities.

Committee involvement is encouraged and appreciated:

Annual Meeting Planning

Communications

Education/Content Development

Nominations

Residents & Students



## Annual Meeting Educational Focus Session:

**“Integrating an Established Performance Improvement (PI) Method for Implementing Change”**

**Please join us for the PRN’s 2016 Focus Session on Monday October 24<sup>th</sup>, 1:30 – 3pm. The PRN’s Annual Meeting Planning Committee has been working hard since last fall to ensure that our focus session at the 2016 Annual Meeting is informative and interesting.**

The focus session entitled “Integrating an Established Performance Improvement (PI) Method for Implementing Change,” will identify a variety of PI methods that can be used to implement new processes or practice models within organizations. Speakers will provide contextual examples on how PI methods such as Lean Six Sigma, Kaizen or the Institute of Healthcare Improvement’s Model for Improvement were utilized to implement change, engage staff members, maintain acceptance and balance the clinical and financial aspects inherent in new initiatives. Contextual examples such as improving post discharge comprehensive medication reviews, implementing pharmacist clinical prescriptive authorities and expanding pharmacy technician drive medication reconciliation will be presented. The goal of the focus session is that participants will be able to return to their organizations and develop a PI project plan to meet an essential need within the organization.

The focus session has an impressive group of speakers:



**Todd Sorensen, PharmD** is Professor and Associate Head, Department of Pharmaceutical Care and Health Systems at the University of Minnesota College of Pharmacy and Executive Director the Alliance for Integrated Medication Management Collaborative (AIMM).



**Harminder Sikand, PharmD, FCSHP, FASHP** is Clinical Director and Residency Director for Scripps Mercy Hospital in San Diego, California, Clinical Professor at the University of California, San Francisco School of Pharmacy and is a former Chair of the CADM PRN.



**Matt Tanner, PharmD, BCPS** is Clinical Coordinator and PGY1 Residency Director at Salem Hospital in Salem, Oregon and Affiliate Faculty, Oregon State University College of Pharmacy.

Members of the of PRN’s Annual Planning Committee are acknowledged and appreciated:

Maura Hall, Adriane Irwin, Angela Livingood, Elizabeth Michalets, Shiny Parsai, Alissa Raines, Angela Smith



# 2016 ACCP Annual Meeting

Hollywood, Florida  
October 23-26  
Diplomat Resort & Spa

## Student & Resident Committee Updates

The Student and Resident Committee is excited to report the success of their hosted webinars this summer. Following the success of the 2015 summer webinars, the committee decided to continue to focus on topics that are important to administration-bound students and residents.

In May, the committee hosted Brandi Hamilton in a town-hall style webinar entitled "What's next?! Tips and advice for recently matched residents". As a recent HSPA PGY2 graduate, Brandi was able to provide valuable insight on licensing, moving, visiting your new hospital, and breaking the ice with new co-residents. In July, the committee had the privilege of hearing Curtis Petty speak on Pharmacy Informatics. He described the necessity of Informatics PGY2 programs, what to look for in an Informatics PGY2, and how informatics pharmacists are a pivotal member of the team.

Finally, with the help of the 2015 Student Travel Award Winners, Shiny Parsai and Tyler Vest, the committee will host their final webinar in September. The final installment will focus on the process for applying to administrative residencies, including tips for navigating PPS, what questions to ask and how to critically evaluate a residency program.

If you are excited about any of these topics or think you might like to participate in the committee please contact us to get involved! Email Tamara Malm ([tmalm@usj.edu](mailto:tmalm@usj.edu)) or Cindy Brasher ([Cindy.Brasher@msj.org](mailto:Cindy.Brasher@msj.org)) with your information and how you would like to be involved.

Looking forward to another great year!

- *The CADM PRN Student and Resident Committee*

## CADM PRN Student & Resident Travel Award

The Clinical Administration PRN is in their second year of offering three travel awards to aid students and residents travelling to the ACCP Annual Meeting. The PRN is especially interested in supporting students and residents who are focusing their education and training in pharmacy administration or pharmacy informatics.

To be eligible to apply for the travel award, the candidate must:

1. Be a full time student/resident member of ACCP in good standing
2. Be a member of the Clinical Administration PRN
3. Be currently enrolled in an administration residency program (PGY1 or PGY2) OR a resident/student who has demonstrated significant progress in a pharmacy administration project.
4. Be committed to attending the ACCP Annual Meeting and Clinical Administration PRN Business Meeting, where the candidate will present their administration project.

New at the 2016 CADM PRN Business Meeting, the travel award winners will have the opportunity to present their administration project to our members. The PRN is excited to foster the administrative spirit during these presentations with discussion, brainstorming and tips for the student or resident to take home with them. In addition to this being a great opportunity for students and residents to present their work, this is also a great opportunity for the PRN to support and network with our newest colleagues.

Please consider attending the CADM PRN Business Meeting on Tuesday, October 25<sup>th</sup> from 6-8pm at the ACCP Annual Meeting to show your support!

## Meet the Officers CADM PRN (2015-2016)



### Chair

Angela Smith, PharmD, BCPS, MHA



### Chair-Elect

Venita Papillion, PharmD, MBA



### Secretary-Treasurer

Elizabeth Michalets, PharmD, FCCP, BCPS



### Board Liaison

Tracy Hagerman, PharmD



## Newsletter Acknowledgments & Contributions

Andrew Lucas, PharmD, MS

Bernice Mann, PharmD

Elizabeth Michalets, PharmD

Angela Smith, PharmD (Chair)

## New Fellows

**Harminder Sikand, PharmD,  
FCSHP, FASHP**

To be inducted at 2016 Annual Meeting

## Other Achievements

**Richard Parrish** was elected Secretary of the PeriOperative Care PRN.

**Bethany Bryant** led an interdisciplinary team working on addressing inpatient delirium in a community hospital. The team was accepted to present a symposium at the upcoming annual meeting of the American Delirium Society in June 2016.

Citation: Childress, BC; Bryant, W; Bowman, S; Enoch, D; Jones, DN; Wilson, E. A Multi-Disciplinary Approach to Addressing Delirium in the Acutely Ill [Symposium Presentation]. American Delirium Society Annual Meeting. June 2016, Nashville, TN.

## 2016 Clinical Administration PRN Members Survey Results

We'd like to recognize our members for working hard! The survey results highlight achievements over the last year of our PRN.

### Promotions

**Cindy Brasher, PharmD, MS, BCPS** finished her PGY2 residency in health systems administration and accepted a position as Pharmacy Operations Manager at Mission Hospital, Asheville, NC.

**Eric Harvey, PharmD, MBA** has been named Director for System-wide Clinical Pharmacy for Swedish Health Services. In this role, he's responsible for all non-distributive pharmacy services provided within the 5 hospital, 170 primary/specialty care clinics system in the Seattle metro region. Previous to this promotion, Eric was the Pharmacy Quality Manager at Seattle Children's Hospital for 11.5 years.

**Harminder Sikand, PharmD, FCSHP, FASHP**

Promotion: Full Clinical Professor at the University of California, San Francisco School of Pharmacy

**Richard J. Artymowicz, PharmD, MBA, FCCP, BCPS**

Promotion: Administrative Director of the Center for Wound Healing at Cape Regional Medical Center; Cape May Court House, NJ

**Venita Papillion, PharmD, MBA**

Promotion: Senior Director, Acute Care, Western Arizona and Academic Medical Hospitals, Banner Health, Phoenix, AZ

### Awards

**Harminder Sikand, PharmD, FCSHP, FASHP**

Award: Pharmacist of the Year Award, San Diego Society of Health System Pharmacists

### Publications

**Member: Elizabeth Michalets, PharmD, BCPS, FCCP**

Rafferty A, Denslow S, Michalets EL. "Pharmacist-Provided Medication Management in Interdisciplinary Transitions in a Community Hospital (PMIT)." *Annals of Pharmacotherapy*. *Annals of Pharmacotherapy* 2016; 50:649-55; first published online June 2016.

Poveromo L, Michalets E, Sutherland D. Midodrine for the Weaning of Vasopressor Infusions. *J Clinical Pharmacy and Therapeutics*; 2016;41:260-5.

**Member: Richard Parrish, PhD, FCCP, BCPS**

Parrish II, RH. Positioning a pediatric compounded non-sterile product electronic repository (pCNPeRx) within the health information technology infrastructure. *Pharmacy (Special Edition – Pharmacy Paediatrics)* 2016;4(1):art.2 (refereed). Available at <http://www.mdpi.com/2226-4787/4/1/2>.

Bhatt-Mehta V, MacArthur RB, Löbenberg R, Cies JJ, Cernak I, Parrish II, RH. An algorithm that identifies compounded non-sterile products that can be formulated on a commercial scale or imported to promote safer medication use in children. *Pharmacy (Special Issue – Pharmacy Paediatrics)* *Pharmacy* 2015;3(4):284-294 (refereed). Available at <http://www.mdpi.com/2226-4787/3/4/284>.

Gunther M, Ginther S, Chan A, Parrish II, RH. Development of a surgery pharmacists community of practice in Alberta: Combining technology with tacit knowledge. *Pharmacotherapy* 2015;35(11):e245 (abstract) (refereed).

**Member: Andrew Lucas, PharmD, MS**

Lucas AT, Rowe E, Eckel S. Determining the need for standardized infusions and concentrations at hospitals within North Carolina. *Hospital Pharmacy*. 2016;51(3):237-45.

# ACCP Clinical Administration Practice and Research Network Name Change Proposal

The Clinical Administration PRN has been queried to consider changing our name to be more inclusive of some of our clinical administration partners. Addition of pharmacy informaticists and medication safety officers would provide a wider presence and richer understanding of the roles.

Pharmacists that practice in pharmacy informatics are known as collaborators with healthcare professionals to promote timely and essential medication delivery. Topics relevant to both clinical administrators and pharmacy informaticists include data and information knowledge management, leadership and change management. Informatics residents have been encouraged to participate in the PRN and discuss issues of concern.

Medication safety officers have an important role in ensuring safety issues related to pharmacy operations and patients are appropriately reviewed and addressed. The clinical administration PRN working in combination with medication safety pharmacists presents a unique opportunity for partnership and further evaluation of methods to promote pharmacy practice.

It is recommended to add pharmacy informatics and medication safety to the clinical administration PRN name to share in ideas and clinical programs and increase communication on topics of interest.

**Online ballots must be submitted  
by September 19, 2016, midnight, CDT.**

Proposals to change the name of an ACCP Practice and Research Network must be approved by a majority vote of the PRN membership, followed by review and approval of the ACCP Board of Regents.